



## BWFC Supporters' Trust

# MEETING NOTES

**Subject:** BWFC & BWFCST Quarterly Meeting No 8

**Venue:** University of Bolton Stadium

**Meeting Date:** 07 July 2023 @ 11.00am

**Present:**

BWFC: Neil Hart (NH), Phil Mason (PM)  
BWFCST: Ian Bridge (IB), Robin Fletcher (RF), Sue Higson (SH), Ian Pegg (IP), Terence Rigby (TR), Mike Smith (MS), Paul Wood (PW)

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### MINUTES

#### 1.0 Purpose of Meeting

The meeting is the eighth scheduled quarterly meeting between senior BWFC personnel and BWFCST board representatives as referenced in the joint Memorandum of Understanding signed by both parties in August 2021.

#### 2.0 Matters Arising

a) Minutes of quarterly meeting held on 14 April '23 were approved and are available on the trust website.

b) Matchday Buses:

NH confirmed the previous club statement that there will be a scheduled matchday bus service and that the timetable will be published on the club website in the near future.

NH also confirmed that the price will remain as £7 single or return and that the routes have been amended after discussions with Tyrers. Buses will not be in operation for the upcoming home pre-season friendlies v Everton and WBA.

New arrangements to be monitored as season progresses.

c) Disabled Facilities:

IB updated on recent meetings held by the disabled facilities working group and that several projects are now underway. Progress is now being made in line with many areas of the Level Playing Field Audit, but some items will need time to progress.

Changing Place contract has now been signed off with work to proceed towards opening as quickly as possible.

RF raised the subject of a feature wall inside the facility, which could be sponsored. Idea to be progressed.

Accessibility Passport now completed and in process of implementation.

BWDSA quarterly meetings with club are now scheduled and trust will input and assist as required.



## d) Supporter Survey:

NH confirmed that survey has now closed. High level of completion from fans and NH is very pleased with the engagement, with results now being analysed. There is some level of criticism about the trust accessibility and discussions took place regarding a club/trust podcast to better engage with supporters on the work currently being done on strengthening the relationship and ongoing dialogue now in place. To be progressed.

## e) Wanderers Bond:

981 bond subscriptions have been received and further communications will be published within the next week or so.

## f) Trust Fundraiser:

IB advised that the BWFCST fundraiser is now underway and will run for a few weeks. NH confirmed that the club will match-fund, with final use of funds raised to be discussed further but should be towards improvement of matchday experience for fans generally.

## g) Potential Trust Events:

Discussions still ongoing with regards to timing and format of potential events for the next 12 month period and to be developed in more detail by all parties over coming weeks.

3.0 Any Other Business

## a) Engagement with younger supporter demographic:

IB advised that a working group was in the process of development in an attempt to establish a youth advisory council that will engage with the BWFCST board to deal with relevant issues. Work in progress.

## b) Members questions submitted ahead of meeting:

Trust had received 5 direct questions ahead of the meeting from members and each was discussed. Answers obtained for all wherever possible. Post meeting note: IB had responded to all issues raised and forwarded emailed replies after discussions during meeting.

## c) NH advised that a concourse sale is underway and there will be chance for fans to purchase some BWFC memorabilia. Details as noted on club website and social media.

## d) SAG involvement – IB advised that letter has not yet been sent to club and to council dealing with lack of SAG engagement with trust/fans but confirmed that there had been no further engagement between council and trust subsequent to the brief involvement almost 12 months previously. To be kept under review.

## e) Wanderers TV and new website – NH advised will go live the following week but that there will be no stream for the Everton game, but likely for the WBA game. NH confirmed that Bolton FM are involved in matchday coverage, and that Derek Clark will be commentator on live streams.

## f) B Team sponsorships was raised, with the possibility of group sponsorships by the BWFCST Affiliates being suggested by London Whites. To be discussed further.

## g) Away ticket loyalty scheme – subscription levels were not expected to cause problems, even with lower allocations on offer from clubs with smaller ground capacities. Situation being monitored by club and further comms will be made if the situation changes.

## h) IB advised that he had received a request from the BWFC Her Game Too ambassador, Emily Clinton, to set up a meeting with Siobhan Chaplow to discuss the dedicated Her Game Too fixture. To be progressed.

4.0 Next quarterly meeting date

To be held Friday 06 October '23 – to be confirmed

